

## ABSTRACT

The present invention provides methods, systems, and devices for selective override of do-not-disturb in a wireless communications network, in which a user is provided with the option to query and modify the ignoring of do-not-disturb (DnD) for certain reasons. In some embodiments, DnD is ignored when an incoming call is an urgent call. In other embodiments DnD is ignored when an incoming call is an emergency call. In some embodiments a call processing server manages and performs selective override of do-not-disturb in an OMA compatible system. In yet other embodiments, a mobile device is adapted to send to a dispatch network a request to query or set an ignoreDnD flag, along with associated ignoreDnD reasons.